



## ADVISORY FOR THE IMPLEMENTATION OF CONSUMER PROTECTION MEASURES BY ALL CONCERNED ELECTRIC POWER INDUSTRY STAKEHOLDERS, PURSUANT TO EXECUTIVE ORDER NO. 110

In line with Executive Order No. 110 issued by the President on 24 March 2026, declaring a State of National Energy Emergency due to the ongoing conflict in the Middle East involving the United States of America, Israel and Iran and the resulting imminent danger posed on the availability and stability of the country's energy supply, the Energy Regulatory Commission (ERC) **DIRECTS** all concerned electric power industry stakeholders to implement the following consumer relief measures:

### 1. Suspension of Disconnection

All Distribution Utilities (DUs) in Luzon, Visayas, and Mindanao shall SUSPEND electricity service disconnections of residential and non-residential consumers in their captive markets for non-payment of electricity bills covering the period May 2026 to July 2026 (Covered Billing Period).

### 2. Flexible Payment Options

DUs shall implement staggered or deferred payment schemes to ease the financial burden on consumers. Consumers, with monthly consumption not exceeding two hundred kilowatt-hours (200 kWh), are allowed to defer payment of their electricity bills for the Covered Billing Period and pay the same on a staggered basis for at least three (3) months from receipt of the electricity bill. Payment may be spread over three (3) months, with installments reflected in subsequent billing statements. The payment scheme is illustrated below:

COVERED BILLING PERIOD	ELECTRICITY CONSUMPTION, KWH	AMOUNT DUE, PHP	REMARKS
May 2026	80	900	Deferred Bill
June 2026	80	900	Deferred Bill
July 2026	95	1,200	Deferred Bill



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In the illustration, the consumer has deferred bills in the amounts of Php900.00, Php900.00, and Php1,200.00 for the billing periods of May 2026, June 2026, and July 2026, respectively, which can be paid in at least three (3) equal monthly installments.

Payment Schedule:

ELECTRICITY BILLS	AMOUNT DUE, PHP	AMORTIZATION PAYMENTS OF DEFERRED BILLS, PHP			TOTAL AMOUNT DUE, PHP
		900	900	1,200	
May 2026	900	300			300
June 2026	900	300	300		600
July 2026	1,200	300	300	400	1,000
August 2026	1,000		300	400	1,700
September 2026	1,000			400	1,400

However, nothing in this Advisory shall preclude a consumer from paying his or her electric bills for the Covered Billing Period. Thus, consumers, who are able to pay their electric bills, are urged to pay the same.

### 3. Extension of Payment Schemes to DUs

Generation Companies (GenCos), Power Sector Assets and Liabilities Management Corporation (PSALM), National Power Corporation (NPC), National Transmission Corporation (TRANSCO), National Grid Corporation of the Philippines (NGCP), Independent Power Producers (IPPs), Independent Power Producer Administrators (IPPAs), and Market Operator (MO) shall **extend the same payment scheme to the DUs**. The DU shall segregate the amounts paid by the consumers to determine the amount due to GenCos, PSALM, NPC, TRANSCO, NGCP, IPPAs and MO, which shall be paid on a staggered basis for at least three (3) months.

### 4. Compliance Reporting

DUs are required to submit their compliance to the directives under this Advisory within thirty (30) days from the end of the Covered Billing Period, **or on or before 30 August 2026**.

For guidance and strict compliance.